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EXHIBIT M

Page 1 UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA - SAN FRANCISCO DIVISION BEFORE: CHARLES A. LEGGE, JUDGE (Ret.) ---000---ORACLE CORPORATION, a Delaware corporation; ORACLE, USA, INC., a Colorado corporation, and ORACLE INTERNATIONAL) No. 07-CV-01658-MJJ CORPORATION, a California corporation, Plaintiffs, vs. SAP AG, a German corporation, SAP AMERICA, INC., a Delaware corporation, TOMORROWNOW, INC., a Texas corporation, and DOES 1-50, inclusive, Defendants. HEARING IN RE DISCOVERY ISSUES Wednesday, February 13, 2008 At: JAMS 2 Embarcadero Center, 14th Floor San Francisco, California Reported by: (406308)GEORGE SCHUMER, CSR 3326

PROCEEDINGS

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1	sometimes there's not. If there's not, the only way to go	1	MR. COWAN: I can address that, Your Honor.
1	back is to go back and look at the e-mail records of those	2	I think the answer is the exact point in time
2	engineers, just to see if they have them. If you want to	3	where TomorrowNow used the customer credentials to access
3	go look at every master fix we have ever provided — it	4	the database won't be recorded anywhere, unless it is
4	go look at every master iix we have ever provided and you see	5	noted in an e-mail for some reason. There wasn't a log
5	may take a second to open, but you go through and you see	. 6	kept of every time TomorrowNow got on to the Oracle
6	every fix that was provided.	7 .	database that we're aware of; that we have been able to
7	Every time that you click on a tab that hasn't	8	locate.
8	been clicked on before, it has got to build the databases	9	The activity around fixing a customer's problem
9	so it takes maybe a minute. But once you have done that,	10	is reflected in the SAS database. If the customer is
10	it is now included.	11	still on maintenance with Oracle, that may or may not be
11	The same structure is set up on the JD Edwards	12	reflected in the SAS database. A lot of these customers,
12	World side; the JD Edwards 1 World side.	13	by the time you get to this stage, are already off
13	JUDGE LEGGE: Okay. I think that's enough. Go	14	maintenance, so there wouldn't be any access, or shouldn't
14	back to the prior that showed the little the icons.		be any access back on to the Oracle web site.
15	MR. FUCHS: I've got to wait until it builds a	15 16	It is during that on-boarding process where the
16	database. It will take a minute or two, but it is		customer is coming on to TomorrowNow, and taking advantage
17	accurate.	17	of TomorrowNow's services. Before they go off of
18	JUDGE LEGGE: Let's go back to the icons you had	18	maintenance with Oracle, TomorrowNow would assist the
19	there.	19	customer in doing the downloading.
20	MR. McDONELL: While we're waiting, to state the	20	That's where the activity with the Oracle web
21	obvious: This set of issues is not about whether we'll	21	site takes place, during that window when the customer
22	produce the information. The information is produced. It	22	
23	is a question of who has to analyze this.	23	still has a relationship with Oracle. JUDGE LEGGE: Is not the information from Oracle
24	JUDGE LEGGE: Access it, all right. I want to	24	
25	see a little bit more here.	25	initially downloaded on the system?
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1	MR. FUCHS: My machine has officially frozen.	1	MR. COWAN: It is.
2	Not a database issue; a computer issue.	2	MR. FUCHS: That's what you saw right there with
3	MR. HOWARD: Our team back at the office might	3	Mr. Cowan. It is all put on one server.
4	disagree with that, Your Honor.	4	JUDGE LEGGE: Show me that again.
	MR. FUCHS: Your two big IT people didn't have a	5	MR. COWAN: If you look here (indicating), Your
5	problem getting it up and running, I recall.	6	Honor, this is a slice of there is a server called "DC
6 7	Those (indicating) are the fixes I was trying to	7	IT-BU01." The parties have referred to it as "the BU01
1	get built up a second ago. If you come back here	8	server." It is a 6-plus terabyte server, that serves as
8		9	the file server where the downloaded artifacts are
9	(indicating). JUDGE LEGGE: So you've got that for I can't	10	ultimately placed. And as Mr. Howard has learned, and
10		11	through his 30(b)(6) testimony, there were a number of
11			unough ms 50(b)(c) teetimens, and
	read that. What was that one?	12	computers that were used to download the downloads in the
12	MR. FUCHS: SAS clients is the on-boarding	i .	computers that were used to download the downloads in the first place, and they were called "download servers."
13	MR. FUCHS: SAS clients is the on-boarding process; SAS Enterprise is another name for PeopleSoft.	13	computers that were used to download the downloads in the first place, and they were called "download servers." But where these files were intended to live
13 14	MR. FUCHS: SAS clients is the on-boarding process; SAS Enterprise is another name for PeopleSoft. SAS 1 World	13 14	computers that were used to download the downloads in the first place, and they were called "download servers." But where these files were intended to live ultimately, or where they currently live, is on this BU01
13 14 15	MR. FUCHS: SAS clients is the on-boarding process; SAS Enterprise is another name for PeopleSoft. SAS 1 World JUDGE LEGGE: The same type of information you	13 14 15	computers that were used to download the downloads in the first place, and they were called "download servers." But where these files were intended to live ultimately, or where they currently live, is on this BU01 server. And we have started a serial rolling production
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